



Southam Surgery

Stowe Drive, Southam, Warwickshire, CV47 1NY

Telephone: 01926 815842. www.thesouthamsurgery.co.uk.

Dear Patients,

Thank you for all your support and patience so far during the Covid-19 pandemic.

To reduce the spread of Covid-19, appointments will continue to be made via a telephone triage system in the first instance and cannot be made in person. If we ask you to attend the Surgery, please wear a face-covering or mask. Other ways of seeking clinical advice include using our online **e-consult system** (please see our website for more information).

Please do not attend the Surgery to submit or collect, prescriptions, sick notes or referral forms as other arrangements will be made for you for this.

We are trying to return to normal services as much as possible but please remember that we still cannot restart some of these. Where possible we will advise you on the alternative services that are available. Please be aware that the local hospitals are also not running all of their clinics, investigations or operations at the current time.

Warm Regards

Southam Surgery

Changes to the processing of urine samples

Please note, due to Covid-19 we will **NOT** be testing any urine samples that have not been specifically requested by the practice.

Therefore, unless you have been asked to do so, please do not drop off samples in our post-box as they will not be processed.

It will soon be the Flu Season!

Due to Covid-19 we are expecting demand to be higher than ever and encourage everyone who is eligible to take up the offer of a vaccine.

We will inform you as soon as we have confirmed the dates for these and how the clinics will run.

The GP+ Service for Evening and Weekend Appointments

At the start of the Covid-19 pandemic, the GP+ hubs stopped carrying out routine appointments and instead were used to assess and manage patients with Covid.

Selected sites are now running as normal, although the Southam hub remains closed.

If you would like to book an appointment, please speak to our reception or call 01926 695949 on Fridays (18:00-20:00), Saturdays and Sundays (9:00-12:00)

Blood Pressure Monitoring

Due to the difficulties that we have with decontaminating blood pressure cuffs during Covid-19, we ask, where possible, that you purchase a blood pressure machine. Please record home readings if we have asked you to monitor your blood pressure or if you need this assessment as part of your medication or chronic disease review. There is further information about this available on our website.

Referral Meetings

Please be aware that the Practice carries out regular referral meetings. At these meetings the clinical staff meet and discuss the referrals that have been made that week. The team then explores if there may be alternative treatment options or services that may be more effective than a referral and this will then be fed back to the patient for discussion.

Staffing Changes

We have said goodbye to Angie Maclachlan in our administration team and Angie Hughes who was one of our Health Care Assistants over many years. We wish them all the best for the future.

Dr Catriona Reid is currently on maternity leave and plans to return in Summer 2021. Dr Catherine Roberts will be covering some of her sessions whilst she is away.

We currently have a number of GP registrars at the Surgery who will be in post for approximately one year. Registrars are qualified doctors who are completing their specialty training in General Practice. Dr Hannah Elcombe returned from maternity leave in March and Dr Ejemen Ejele started in April. Dr Harriet Stark will be beginning her post in August.

Jo Hamilton has joined our social prescribing team alongside Rita Church who is already in post. If you would like more information about the service or would like to be referred then please contact our Reception.

Update Your Details

Please make sure we have your correct details including your telephone number.

If you have a mobile you can sign up to receive text reminders or cancel appointments by text.

Useful Telephone Numbers

Southam Surgery Prescriptions

01926 811150

Out of Hours NHS 111

111

Ambulance Transport

01926 310312

Southam Volunteer Transport

01926 817525

Warwick Hospital

01926 495321

UHCW Hospital

02476 964000

Southam Clinic

01926 815045

Southam Pharmacy

01926 812287