

SOUTHAM SURGERY
PPG MEETING 1ST FEBRUARY 2019

Apologies

Mrs Windsor, Mrs McKenzie, Mrs Gordon, Mr& Mrs Townsend, Mrs Pickering and Ann Beadle.

Mrs Freeman (Deputy Practice Manager) welcomed everyone to the meeting and apologised for AB's absence due to illness.

Present

Dr O'Brien, Dr Moss, Dr Troth, Dr Banfield, Mrs Goode, Mrs Watkins, Mrs Roughan, Ms Sangster, Mrs Stone, Mrs Sutton, Mrs Harrison, Ms Preston, Mrs Harris, Mrs Hyland, Mr Hitchman, Mr Lidguard, Bev Freeman.

Training

Dr Elcome is now on maternity leave. Dr Paula Roberts will start on 6th February as a ST2 trainee for six months, Dr O'Brien will be her trainer.

GP+Hub

The hub is already running successfully in Leamington Spa and Stratford. Southam Surgery is very pleased to have been asked to provide the service in this area. We start on Monday 4th February. The times are Monday, Wednesday and Friday 6.30-9.00pm and Saturday 9-12pm. One doctor will be on duty at each session and a nurse will be available on Monday, Friday and Saturday. The doctors will be from the Warwickshire area but not necessarily from this practice. The service is offering patient's appointments after normal surgery hours when it may be more convenient. The patients do not have to be registered at this practice.

Any other business

Ms Sangster wished to pass on patients' comments from the Saturday Flu morning, that the surgery is greatly appreciated.

Ms Sangster had also been to a presentation about changes in Midwifery services. Each new parent will have a named midwife and will be seen in “Hubs” set up around Warwickshire. The patients in Southam will be directed to a hub in Lighthorne Heath. A discussion followed about accessibility for the new parents. Dr O’Brien is concerned about the difficulties some parents may have accessing the hub.

Mrs Sutton asked if we charge for non-attenders like the dentists do. GP surgeries are on a different contract to the dentists, so we cannot charge. We do however, write to patients who miss their appointments and remind them of their responsibilities to the practice. If a patient persists in non-attendance the doctors can make the decision to remove that patient from the list.