

Southam Surgery

Stowe Drive, Southam, Warwickshire, CV47 1NY

Telephone: 01926 815842. www.thesouthamsurgery.co.uk.



Dear Patients,

Thank you for your continued support and kind words during this ongoing pandemic. It is very much appreciated. We want to reassure you we remain open and working hard to help meet all your health needs in the safest way possible.

In line with national guidance during the COVID-19 pandemic, our Doctors and Nurses are continuing to conduct telephone consultations in the first instance. This, as well as increased demand for appointments, has naturally increased pressure on our telephone systems and there may be a slightly longer delay in speaking to reception than usual. If your call is not urgent please try later in the day to avoid this. We thank you all for your patience.

Face to face appointments are arranged if necessary following an initial telephone consultation. Secure video consultation or photographs may also be used. Our reception staff will ask the nature of your call to help us best meet your health needs quickly and safely.

Please check our website www.thesouthamsurgery.co.uk for lots of useful information including online appointment booking and e-consult.

We again thank everyone for their support and patience during this difficult times.

Warm Regards

Southam Surgery

Our New Website

We are pleased to announce that we are soon going to be launching our new website. The content will be the same as our current website but with a new format. Our usual forms will still be available for you to use and the website address will be unchanged

The GP+ Service for Evening and Weekend Appointments

At the start of the Covid-19 pandemic, the GP+ hubs stopped carrying out routine appointments and instead were used to assess and manage patients with Covid.

Selected sites are now running as normal, although the Southam hub remains closed.

If you would like to book an appointment, please speak to our reception or call 01926 695949 on Fridays (18:00-20:00), Saturdays and Sundays (9:00-12:00)

Flu Clinics

Flu clinic appointments are **still available**.

It is particularly important that all eligible patients receive their flu jab. Flu alone can be life-threatening in vulnerable adults and if caught at the same time as Covid-19 is likely to be fatal.

The government had suggested that people aged 50 years and older may be included in the winter flu vaccination campaign. This has not yet been confirmed. We will contact patients individually when we have further information about this.

Letting us know that you are Pregnant

Please be aware that you no longer need to see your GP to inform them of your pregnancy or organise a referral to the midwifery team. Instead, please visit the self-referrals section of our website where you can find extra information and our online booking form. If you are struggling to access the form please call Reception.

New: Clinical Pharmacist Medication Reviews

These health checks are 30-minute appointments where you will have the opportunity to speak to one of our pharmacists about the management of your repeat medication. If you would like more information about what the health check involves then please visit the news section on our website.

Staffing Changes

Mrs. Karen Marley, our current Practice Manager, will be leaving the practice in December. Mrs. Marley has been hugely instrumental in helping us meet the ever-changing demands and challenges of General Practice and we wish her all the best for the future. Our new Practice Manager Mr. Peter Culley will be starting in December.

We have welcomed several new members of staff to the Southam Surgery team. Rajveer Kaur, Clinical Pharmacist; Gemma Hasprey, administrator; Michelle Woodward, health care assistant; Michelle Lewis, admin manager and Debbie Mullis, cleaning team.

Update Your Details

Please make sure we have your correct details including your telephone number.

If you have a mobile you can sign up to receive text reminders or cancel appointments by text.

Useful Telephone Numbers

Southam Surgery Prescriptions

01926 811150

Out of Hours NHS 111

111

Ambulance Transport

01926 310312

Southam Volunteer Transport

01926 817525

Warwick Hospital

01926 495321

UHCW Hospital

02476 964000

Southam Clinic

01926 815045

Southam Pharmacy

01926 812287